

NL Creative Group (NLCG Rentals)

Terms and Conditions of Equipment Rental

This rental agreement ("Agreement") is made between NL Creative Group ("NLCG Rentals," "Rental Company") and the client, hereinafter referred to as "Client." NLCG Rentals agrees to rent the equipment ("Equipment") and services listed on the reservation ticket ("Ticket") provided to the Client. NLCG Rentals and the Client will be referred to collectively as the "Parties." A signed Agreement is required on the day the deposit is made. Electronic signatures are accepted.

Use of Equipment

The Client agrees to use the Equipment as intended, following provided instructions and using it only at the designated address. Subleasing and improper use are prohibited. The Client confirms familiarity with instruction manuals and warnings.

Responsibility, Use & Disclaimer of Warranties

The Client assumes full responsibility for the Equipment, including all risks associated with its use. The Client agrees to indemnify and hold NLCG Rentals harmless from any claims, damages, or injuries arising from the use, operation, or possession of the Equipment, regardless of the cause. The Client is responsible for the proper use and care of the Equipment during the rental period and must return it in the same condition as received, normal wear and tear excepted.

Care of Equipment

The Client is responsible for cleaning dirty items upon return and must protect the Equipment from weather, breakage, theft, or loss. The Client acknowledges the risk of injury and agrees to provide adult supervision at all times.

Loss and Damage of Equipment

The Client is responsible for all loss or damage to the Equipment, except for normal wear and tear. This includes, but is not limited to, negligence, misuse, theft, weather-related damage, and acts of God. NLCG Rentals will notify the Client of any missing Equipment within forty-eight (48) hours of return. Charges will apply for unreturned items: \$35 for each chair and \$10 for each cushion.

Return of Equipment

All Equipment must be returned in the same condition and to the same location where it was delivered. Equipment is rented only for the period specified on the Ticket. If no time is specified, the rental defaults to a twenty-four (24) hour period. A late fee of 25% of the total rental cost may apply if the Equipment is not returned on time, in addition to any costs incurred by NLCG Rentals for recovery.

Equipment Failure

The Client agrees to cease using any Equipment that becomes unsafe or damaged and promptly notify NLCG Rentals. NLCG Rentals may repair, replace, or adjust rental charges at its discretion.

Cancellation Notice

If the Client needs to cancel, they must communicate this at least fourteen (14) days prior to the scheduled event date. Cancellations made within fourteen (14) days of the event will result in NLCG Rentals retaining 50% of the total cost for the canceled items.

Rescheduling Option

Clients who cancel within the fourteen (14) day period may reschedule their rental date within twelve (12) months of the original date, subject to item availability. If originally rented items are not available on the new date, comparable

replacements will be provided.

Changes to Rentals

Changes to equipment quantities or color modifications are allowed. The Client should reserve the highest estimated equipment count to ensure availability. The final count is due fourteen (14) days prior to the event, with adjustments possible only if the count does not decrease by more than 30% of the original reservation.

Deposit and Refunds

Deposit payments are nonrefundable. Additional payments may be refunded up to forty-five (45) days before the event. Refunds for overpayments will follow the outlined terms.

Force Majeure

NLCG Rentals reserves the right to cancel or postpone any delivery, event, or pickup due to inclement weather or other circumstances beyond its control.

Accuracy of Ticket

Clients are responsible for ensuring the Ticket remains accurate at all times. Any changes should be reported immediately.

Site Preparation

The Client ensures the site is prepared for installation or dismantling and agrees to pay for delays due to site unpreparedness.

Liability and Insurance

The Client assumes full responsibility for the Equipment during the rental period and agrees to indemnify and hold NLCG Rentals harmless from any claims or damages. The Client should maintain liability, property, and casualty insurance.

Termination

NLCG Rentals reserves the right to terminate this Agreement if the Client violates any terms.

Pricing Policy

Pricing is subject to change without prior notice. Prices listed are based on a one-day rental period, including pickup or delivery the day of or before the event, usage on the rental day, and return the day after the event.

Payment

Full payment is required 14 days prior to the scheduled delivery or pickup date. Accepted payment methods include cash, Zelle (nlcreativegroup23@gmail.com), Visa, Discover, MasterCard, and American Express. Items will only be delivered or released upon receipt of full payment and a signed rental contract. A credit card must be on file, regardless of the chosen payment method.

Returned Checks

A \$35.00 fee applies to returned checks.

Security Deposit

A security deposit of 50% of the total rental charge is required at the time of reservation. Deposit payments are nonrefundable.

Late Fees

Outstanding balances may result in service denial. Any overdue balances will incur a 5% late fee every 30 days following the event date.

Standard Delivery Conditions

Normal delivery prices are based on accessible delivery areas, first-floor locations, and business hours (9 am to 5 pm, Mon to Fri; 9:00 am to Noon on Saturdays).

Additional Charges

Additional charges may apply for delivery to non-level ground, after-hours service, setup, and other specified circumstances.

Delivery & Pickup

The Client must ensure suitable parking/loading for NLCG Rentals trucks and inform NLCG Rentals of any stairs or elevators at the time of the Agreement.

Subleasing and Assignment

The Client shall not sublet the Equipment. NLCG Rentals may terminate this Agreement immediately if this term is breached.

Hold Harmless Agreement

The Client holds NLCG Rentals harmless from any claims related to Equipment use, property conditions, or injuries.

Release From Liability

The Client acknowledges and assumes the inherent risks associated with the Equipment and agrees to accept liability for claims related to property damage or bodily injury caused by third parties.

Notices

All notices under this Agreement shall be in writing and delivered to NLCG Rentals and the Client at least one week prior to the event. Confirmation of receipt by NLCG Rentals is required for validity.

Governing Law

This Agreement shall be governed by the laws of the State of Illinois. The parties consent to the exclusive jurisdiction of the courts of Cook County.

By signing below, the parties agree to the terms and conditions outlined in this Agreement.

Client's Signature: _____ Date: _____

Optional — General Photo Release Agreement

The Client agrees that NLCG Rentals may use images from the event for promotional purposes. The Client waives any right to payment or compensation for such use.

Client's Signature: _____ Date: _____